

## Investor Presentation

November 2024



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### 01 — Business profile

- **O2** Financial highlights
- **03** Strategy and outlook

### What we do

A leading global internet solutions company, operating in two highly attractive markets: Digital Audience Matching (Online Marketing segment) and Digital Identity Solutions (Online Presence segment)



Note:

(1) Based on analysis of c.78% of the OM segment which can be adequately and reliably described by this KPI (only TONIC. and ParkingCrew)(2) Based on analysis of c.86% of the OP segment which can be adequately and reliably described by this KPI

### OM

## Search: Transforming a no/low content search customer acquisition business into a content and video publishing powerhouse



# Comparison: Transforming a national champion into global consumer guide authority

OM



# Online: Transforming domain name business into digital identity business

OP



# Team Internet creates a vibrant, symbiotic ecosystem, connecting a vast supply with substantial demand



#### H1'24 PF<sup>1</sup> value flows, Sankey presentation



01 Business profile
02 ---- Financial highlights
03 Strategy and outlook

### Persistent focus on delivery of double-digit million bottom line profitability leads to an increased EPS



#### Notes:

(1) Earnings before interest, tax, depreciation, amortisation, impairment, non-core operating expenses, foreign exchange gains and losses and share-based payment expenses (2) Prior year figures have been re-stated

(3) Based on Analyst Consensus for FY24 Basic Adj. EPS of 26.77 cents as of November 8, 2024 and TIG share price as of November 8, 2024

### **Income Statement**

(\$ <i>,</i> m)	Sep 2024	Sep 2023	% Change
Revenue	615.1	611.7	1%
Cost of Sales	(471.5)	(473.2)	
Net Revenue (Gross Profit)	143.6	138.5	4%
Gross Margin %	23%	23%	
Operating Expenses	(111.6)	(103.6)	8%
Share-Based Payment Expenses	(0.8)	(3.5)	
Operating Profit	31.2	31.4	(1%)
Adjusted EBITDA <sup>1</sup>	70.1	68.8	2%
Depreciation	(2.2)	(2.3)	
Amortisation of Intangible Assets	(30.8)	(28.1)	
Non-Core Operating Expenses <sup>2</sup>	(3.7)	(3.4)	
Foreign Exchange Loss	(1.4)	(0.1)	
Share-Based Payment Expenses	(0.8)	(3.5)	
Operating Profit	31.2	31.4	(1%)
Net Finance Costs	(12.9)	(11.4)	
Profit Before Taxation	18.3	20.0	(9%)
Income Tax Expense	(6.4)	(7.2)	
Profit After Taxation	11.9	12.8	(7%)

Notes:

(1) Earnings before interest, tax, depreciation, amortisation, impairment, non-core operating expenses, foreign exchange gains and losses and share-based payment expenses; (2) Non-core operating expenses include items related primarily to acquisition, integration and other related costs, which are not incurred as part of the underlying trading performance of the Group; Prior year figures have been re-stated

- Increasing gross margin provides the basis for sustaining bottom-line profitability
- Net Finance costs decreasing during 2024 following interest rate decreases and reduced nonrecurring expenditure

### **Balance Sheet**

(\$, m)	Sep 2024	Sep <sup>3</sup> 2023	% Change
Non-Current Assets	357.9	342.1	5%
Current Assets	193.2	184.0	5%
Total Assets	551.1	526.1	5%
Non-Current Liabilities	228.2	201.9	13%
Current Liabilities	174.0	178.5	(3%)
Total Liabilities	402.2	380.4	6%
Total Equity	148.9	145.7	2%
Total Equity and Liabilities	551.1	526.1	5%
(\$ <i>,</i> m)	Sep 2024	FY 2023	% Change
Gross interest-bearing debt	192.3	166.6	15%
Financial Instruments <sup>1</sup>	0.7	0.2	n.m.
Cash	(93.3)	(92.7)	1%
Net debt <sup>2</sup>	99.7	74.1	35%

Notes:

(1) Represents mark-to-market valuation of interest swaps, which fix the variable interest component of USD 75m of bank debt
 (2) Includes gross cash, bank debt, prepaid finance costs and MTM valuation of interest rate swaps
 (3) Prior year figures have been re-stated

- Net debt increased by USD 25.6m since FY 2023 (but decreased by USD 10.2m since H1 2024) following:
  - Acquisition of Shinez
  - Return of a further USD 13.8m cash to shareholders via the company's share buyback programme, with 7.9m shares repurchased during the period
  - Dividend payment of USD 6.4m

### **Robust cash conversion**



#### Notes:

(1) Adjusted Cash Conversion is defined as Adjusted Cashflow from Operations divided by Adj. EBITDA (2) Prior year figures have been re-stated

### Cash generation from operations

= 91% of Adjusted EBITDA

We expect this to continue to normalise nearer to 100%

Adjusted Cashflow Bridge:	Sep 2024	Sep <sup>2</sup> 2023
Cashflow from operations	56.5	54.5
Exceptional costs	5.4	5.1
Settlement of working capital items	2.2	6.0
Adj. cashflow from operations	64.1	65.6
Adjusted EBITDA <sup>1</sup>	70.1	68.8
Adjusted Cash Conversion %	91%	95%
Income tax paid	(6.6)	(4.3)
Purchase of PPE	(1.2)	(1.7)
Purchase of intangible assets	(5.7)	(6.7)
Lease principal repayments	(1.5)	(1.1)
Interest paid	(10.4)	(9.0)
Adj. free cashflow	38.7	42.8
Adjusted Free Cash Conversion %	55%	62%



- 01Business profile02Financial highlights
- —— Strategy and outlook

### Strategic priority: creating a virtuous circle

### **Organic growth**

- New customer wins
- Growing existing customers, and crossselling our services
- Launching new products and contracting with new suppliers

### **Operating leverage**

- Achieve cost savings in future periods by continuing our integrations
- We expect operational gearing to continue to enhance margins as the Group scales

### **Focused bolt-on M&A**

- Targets matching our own recurring revenue and cash generation profile
- Share buybacks as a benchmark for acquisition cashflow return on investment

### **Competitive cost of capital**

- Buyback equity from free cashflow
- Retain Net Debt / EBITDA ratio of < 2x and interest coverage of > 4x





### What does the future journey for Team Internet look like?



# At Team Internet, AI is seamlessly woven into the fabric of our daily operations



### Raising the Floor

- Democratise AI knowledge within the organisation
- Equip all staff with skills to use AI tools
- Enhance overall productivity
- Commit to digital empowerment for every individual
- Algorithm-driven HR interviews save time, enhance efficiency, and standardise feedback by listening and then summarising, assigning actions and sharing feedback
- Proprietary machine learning in CRM analyses retail customer data, enabling targeted sales operations and saving agent time
- Al used to summarise and extract actions from client-customer care conversations to streamline ticket creation and save agent time
- Al Chatbots are designed and used on voluum.com; served 7,000+ customers and leads in six months

### Raising the Ceiling

- Advanced training for engineers and data scientists
- Our objective is to expand the boundaries of AI
- Engaging in latest technologies and methodologies
- Our end goal is to develop superior products that exceed customers' expectations
- Customers provide a business or project description and AI generates matching options, checks availability, and presents matching domain names for purchase
- Al analyses domain purchases on a Team Internet retail website, verticals are extracted and Al is used to assign the most appropriate nTLDs to inform marketing-driven campaigns
- Al used to identify better contextualised keywords on passively monetised 'parked' domain names to optimise Earnings Per Click (EPC) and Click Through Ratio (CTR)
- Al used to build websites with content around a specific product, e.g. washing machines, to drive qualified leads to VGL



- AI Academy to nurture critical and creative thinking in senior leadership
- Foresee and navigate disruptions caused by AI and emergent technologies
- Ensure strategic resilience through training
- Leverage AI for innovative product design
  - Proprietary machine learning optimises native ad placement by analysing third party websites' content and deploying matching advanced keywords on them for conversion maximisation (Adsolutely)
  - Proprietary machine learning algorithm identifies high-traffic potential expired domains, registers them, builds websites using templates, populates them with relevant content and native ads, and promotes its articles on social media, to drive qualified leads

### **Team Internet Outlook**

- The Directors are pleased to report that Team Internet Group's core businesses remain strong and resilient. While our recent acquisition of Shinez has yet to contribute to EBITDA, we are actively adjusting its operating model and cost base to improve performance. The Group's established operations continue to provide a solid foundation for growth and cash generation. The Group remains on track to produce record profits in 2024 and 2025, albeit at more moderate growth rates than originally anticipated. The Group now expects to deliver approximately USD 97m adjusted EBITDA for 2024.
- Looking ahead, the Directors are committed to maximising value across the Group's asset base. We continue to enhance the revenue and profitability of our Online Presence business, which now contributes a substantial share of our overall profitability and operates under a subscription-based revenue model. The Board will continue to assess group structure to maximise Shareholder returns.
- With high cash reserves, strong operating cash generation, and committed credit facilities, the Company is fully funded to execute its strategy to simultaneously invest in the future and return cash to shareholders.

#### Notes:

# Thank you



### **Glossary of Terms**

#### Adtech

An umbrella term for advertising technology

### Artificial Intelligence or 'AI'

The theory and development of computer systems able to perform tasks normally requiring human intelligence, such as visual perception, speech recognition, decision-making, and translationbetween languages

### Cost Per Click or 'CPC'

The price paid for each click in pay-per-click (PPC) marketing campaigns

### Cost Per Thousand or 'CPM'

A marketing term that refers to the cost that an advertiser pays per one thousand advertisement impressions on a web page

#### Country Code Top-Level Domain or 'ccTLD'

An internet Top-Level Domain generally used or reserved for a country, a sovereign state, or a dependent territory e.g. .uk, .jp

#### **Domain Name Registrar**

An organisation or commercial entity that manages the reservation of internet domain names

#### Domain Name System or 'DNS'

A hierarchical distributed naming system for computers, services, or any resource connected to the internet or a private network

#### **Domain Years**

Number of domain years sold (number of domains x number of years). Used instead of number of domains as occasionally customers register or renew domain names for multiple years

#### **Registry Operator**

An entity that maintains the database of domain names for a given Top-Level Domain and generates the zone files which convert domain names to IP addresses. It is responsible for domain name allocation and technically operates its Top-Level Domain, sometimes by engaging a Registry Service Provider

#### **Registry Service Provider**

A company that performs the technical functions of a TLD on behalf of the TLD owner or licensee. The registry service provider keeps the master database and operates DNS servers to allow computers to route internet traffic using the DNS

#### **Revenue Per Thousand or 'RPM'**

A marketing term that refers to the revenue generated per one thousand advertisement impressions on a web page

#### **Top-Level Domain or 'TLD'**

The suffix attached to internet domain names e.g. .com, .net

#### **Visitor Sessions**

Number of times a domain was viewed

# Appendix

# TIG operates Digital Audience Matching platforms in the leading monetisation categories

OM



First-Party Intent Data (under development)

### OM<sup>2</sup>: Omni-media, Omni-monetisation vision – Replicating the Online Presence success story in a vastly larger vertical



# In Online Marketing, Team Internet helps online consumers make informed choices – an evergreen purpose

01	Team Internet does so by creating <b>consumer journeys</b> that convert general interest media users into high conviction online consumers.
02	Team Internet engages by offering <b>contact points</b> on social media, publisher websites and search engines by placing ads <sup>1</sup> for broad categories.
03	Team Internet educates the online consumer through <b>easy to understand</b> advertorials and review websites.
04	By working with world leading aggregators, Team Internet has access to commercial inventory that <b>closely matches</b> the consumer's <b>intent</b> .
05	Team Internet is particularly good at this due to <b>machine learning</b> on billions of consumer interactions, providing superb insights into the psychology of online consumers.
	What does this look like in real life?

### Consumers on social media are run through brief consumer guides before being referred to a recommended merchant

Social media user experience:



### Search engine users are directed to review websites before buying the product of their choice at an ecommerce partner

Search engine user experience:



Team Internet places ads for product categories on search engines. Due to a vast inventory of high-quality product review content, Team Internet would also appear high in the organic search ranking.



The online consumer is then presented a choice of relevant products where we identify the best, the most affordable, the best price-quality and bestseller products – consumers are typically happy to adopt one of these four strategies.

02



The online consumer then clicks out to the merchant with the offer that comes closest to their intent or need. When the consumer checks out of the ecommerce partner's site, Team Internet is paid.

03

## Online consumers value the noise reduction and privacy – value is captured through commercial alliances



# In Online Presence, Team Internet is a leading distribution channel for domains and one-stop shop for their users



### **Cashflow waterfall model aligns Team Internet's strategic priorities**

### Waterfall model

To ensure compatibility among Team Internet's strategic priorities, the Board intends to allocate the Group's free cash flow as follows:

- 1. Progressive dividend policy: given the Group's maturity and resilience in volatile markets, the Directors have decided to implement a progressive dividend policy as a fundamental cash return. The final dividend of 2.0 pence per share for 2023 (2022: 1.0 pence per share) and recent interim dividend of 1.0 pence per share for 2024 (2023: nil) represent approximately 10% of the free cash flow for the respective periods, providing ample room for growth and achieving other corporate objectives
- 2. Organic growth: while all our business units have positive EBITDA, the Directors will consider investing in capital projects that drive the Group forward and yield returns above the cost of capital. These projects may include platform integration, content repository expansion, or international growth
- 3. Accretive bolt-on acquisitions: Team Internet is the company we know best. Thus, acquiring any other company must provide higher returns than repurchasing our own equity. Investing free cash flow in accretive acquisitions also helps reduce leverage by increasing pro forma EBITDA
- 4. Share buybacks: remaining free cash flow allows share buybacks within limits agreed upon with Shareholders, the banking pool and the debt repayment (net leverage) target described below. Shares may be reissued for acquisition purposes
- 5. Debt repayment: if any funds remain, they will be allocated to reduce the Group's gross debt. If net leverage approaches the levels seen at the end of 2021, 2.0x net debt to EBITDA, the Group will prioritise debt reduction over share buybacks, using free cash flow for this purpose